FY 22
Priority Initiatives

(July 1, 2021 - June 30, 2022)

Connect | Analyze |Mobilize |Perform!

FY 22-24 Strategic Plan

Asset Management Department
Illinois Housing Development Authority

1.0 FY 22-24 Departmental Objective: Structural Alignment

1.1 FY 22-24 Team Key Result: Incubating Ideas
FY 22 Strategic Solutions Team Priority Initiative: N/A for FY 22

1.2 FY 22-24 Team Key Result: Expanding Learning Lab
FY 22 Strategic Solutions Team Priority Initiatives: Survey staff to gauge topical interest and identify potential speakers to inform internal facing training on soft-skills professional development. Research other provider offerings to inform external facing training program design.

1.3 FY 22-24 Team Key Result: Growing Cross-Cutting Knowledgebase
FY 22 Portfolio Analysis Team Priority Initiatives: Research and identify learning opportunities pertaining to each team roles' job responsibilities. Produce lunch and learn presentations for the department focusing on discrete funding sources.

1.4 FY 22-24 Team Key Result: Catalyzing Compliance Through Education
FY 22 Rental Compliance Team Priority Initiative: Prepare and deliver presentation on current compliance requirements to team.

2.0 FY 22-24 Departmental Objective: Continuous Improvement

2.1 FY 22-24 Team Key Result: Aligning Infrastructure
FY 22 All Teams Priority Initiatives: Assess and update JCAR rules to maximize eligibility to levee fees, enable operational flexibility, and align with other applicable formal regulations.

2.2 FY 22-24 Team Key Result: Digital Transformation
FY 22 Executive and Strategic Solutions Teams Priority Initiatives: Develop and issue a solicitation for a technical consultant to assess operational needs.

2.3 FY 22-24 Team Key Result: Deduplicating Efforts
FY 22 Rental Compliance Team Priority Initiative Develop a summary inventory of duplicate processes, documents used for workload reporting.

3.0 FY 22-24 Departmental Objective: Targeted Communications

3.1 FY 22-24 Team Key Result: Demystifying Duties
FY 22 Program Administration Team Priority Initiatives: Create process maps for each function. Establish a cadence of quarterly conference calls available to owners/agents in the rental assistance portfolio to disseminate information and troubleshoot issues.

3.2 FY 22-24 Team Key Result: Cascading Communications
FY 22 Rental Compliance Team Priority Initiative: N/A for FY 22