



## Important Multifamily Portal Update

We recently experienced technical issues with the Multifamily Portal ([MF Portal](#)). If you recently submitted a Preliminary Project Assessment (PPA) to the MF Portal requested or [account access](#) to the MF Portal within the past 30 days, we ask you to follow up with us to ensure we received your request. Please follow up with us by submitting an email to [mfportalhelp@ihda.org](mailto:mfportalhelp@ihda.org) and let us know the PID, account request, or specific request you had. We will send you a response to within three (3) days to confirm.

As a reminder, as a benefit of the MF Portal, all PPAs for all funding sources are now accepted on a rolling basis. Submitting PPAs in advance of deadlines provides the opportunity to get feedback on PPAs. We encourage you to take advantage of this benefit and submit your PPAs on a rolling basis. You can visit the section "[Low Income Housing Tax Credit \(LIHTC\) Program Timeline](#)" for more information on LIHTC due dates and you can visit the "[Preliminary Project Assessment \(PPA\) Documents](#)" section on the IHDA website for information on the MF Portal and the PPA workbook.